Claim-a-Pass Site

Digitizing transit pass programs!

LANTA is expanding our mobile fare payment platform to improve transit pass distribution for Lafayette College!

1. Riders can board the bus using just their phones.

Digitized transit pass programs have the following benefits:

- **Safer:** Make the entire experience of purchasing, distributing, and using transit passes contactless
- **Easier:** Manage who is eligible for passes with a simple list
- **Faster:** Instantly distribute transit passes to riders via email
- **More cost-effective**: Reduce operational overhead from managing physical transit passes
- **More insights**: Track pass utilization

Rider Claim-a-Pass Site

Your students now can instantly receive their transit passes with a single click and board the bus using just their phones.

Here is how it will work:

1. Token Transit will provide a Claim-A-Pass website to share with all students. (Done)

2. Students receive transit passes on their phones by entering their email addresses into the Claim-A-Pass site.

Example:

LAFAYETTE COLLEGE PASS

Enter your @lafayette.edu to receive an Annual LANta Pass, valid from July 1, 2023 to June 30, 2024.

LANTA
Allentown, PA

RIDER INFORMATION

Information about who is getting the pass.

EMAIL

@lafayette.edu

PASS INFORMATION

RIDER

✓ Lafayette College

FARE

✓ Annual

Annual passes are valid from July 1, 2023 to June 30, 2024.Valid for eligible Lafayette College students.

Lafayette College Annual Pass

SEND PASS

FAQs:

- **How do riders get their pass after signing up online?**
  Passes are sent via email. They function identically to standard Token Transit tickets.

- **Can we create custom passes for specific programs only?**
  Yes, you can create passes with any parameters. I.e. a college semester pass.

- **What services does the app require for me to buy, store and use passes?**
  Token Transit uses a data or wifi connection to purchase and activate passes. Token Transit uses location services, if available, to provide agencies with anonymized and aggregated reporting of which bus stops Token Transit is used at. Bluetooth and NFC may be used to perform validation of transit passes.

- **Can I ride without an internet connection?**
  Token Transit can be used offline. The app requires a data internet connection when purchasing/receiving a pass. It also requires internet connectivity when activating a stored pass. Once activated, the app must fetch security information from Token Transit once daily. If you activate and load a ticket in the morning, it will display the ticket offline all day or until the pass expires.

- **Can I connect, link, or use my existing physical bus pass with the app and use it on my phone?**
  Riders cannot currently connect their existing bus passes to the app. The only way to use a bus pass on the Token Transit app is to purchase it through the Token Transit app.

- Is my phone supported?
  Token Transit supports iOS and Android phones. Riders' phones will need cellular data or WiFi connectivity to purchase and activate passes; boarding does not require a connection. You will need storage space for the app and downloaded ticket information. Requires iOS 9.0 or later - compatible with iPhone, iPad, and iPod touch. Download Token Transit on iTunes. Requires Android 4.4 and up. Tested for compatibility with the most popular Android devices. Download Token Transit on Google Play.